GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2504
ANSWERED ON:18.12.2003
RAILWAY USERS CONSULTATIVE COMMITTEES
RAVINDRA KUMAR PANDEY

Will the Minister of RAILWAYS be pleased to state:

(a) whether meetings of Zonal Railway Users Consultative Committees and Divisional Railways Consultative Committees are not held regularly;

(b) if so, the reasons therefor;

(c) whether the Standing Committee on Railways (2001) in its ninth report has directed Ministry of Railways to take urgent action to ensure that these meetings are held regularly;

(d) if so, the details thereof and the number of meetings of DRUCC and ZRUCC were held during each of the last three years, zone-wise;

(e) the existing norms for appointment of Members, in ZRUCC & DRUCC with their tenure and power;

(f) whether the Members of DRUCC/ZRUCC are not appointed in due time; and

(g) if so, the details thereof and action taken by the Government for proper functioning of DRUCC and ZRUCC?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BASANAGOUDA R. PATIL)

(a) & (b): All efforts are made to hold the meetings of Divisional Railway Users` Consultative Committees (DRUCCs) and Zona Railway Users` Consultative Committees (ZRUCCs) as per schedule but due to various reasons such as delay in receipt of nomination from various organizations, administrative constraints and exigencies, sometimes, meetings are not held as per schedule.

(c): Yes, Sir.

(d) After receipt of report of Standing Committee, instructions were reiterated to all zonal railways to hold the meetings of these Committees as per schedule. The railway-wise details of meetings of DRUCCs and ZRUCCs held during 2001, 2002 and 2003 til date is enclosed as Appendix.

(e) With a view to provide a forum for frequent interaction between railways and railway users on matters relating to the services provided by the railways, Railway Users` Consultative Committees are constituted at various levels including Divisional and Zonal level. Each of these Committees are constituted for a two year term. On DRUCCs/ZRUCCs representation is given to local Chambers of Commerce, Passenger Associations, Trade Associations, HandicappedAssociations, Consumer Forum, representatives of State Governments, State Legislatures, Members of Parliament etc. The Members of DRUCC/ZRUCC are authorized to call upon a Statio Master or a Ticket Collector or Travelling Ticket Examiner, who is readily available at any station to arrange a check in his presence of a compartment or carriage where it is suspected that persons without valid tickets or passes are travelling. The members of ZRUCC are also authorized to inspect Bookstalls and Books Trolleys on the stations and also Catering and Vending establishments at stations and Restaurant/ Dining/Buffet Cars on trains, whether run by contractor or departmentally. The members of DRUCC and ZRUCC possessing an identity card can also enter a station platform without purchasing a platform ticket.

(f) & (g) All efforts are made to send the nomination letters in time.

Appendix referred to in reply to part (d) of the Unstarred Question No. 2504 raisedby Shri Ravindra Kumar Pandey regarding Railway Users Consultative Committee.

Details of meetings of ZRUCC

Name of the Railway Number of meetings of ZRUCC held in the year

2001 2002 2003 (till date)

Central 2 2 1 + 1 proposed

Eastern 2 1 1
Northern 1 2 2
North Eastern 1 1 1+ 1 proposed
Northeast Frontier 3 2 2
Southern 2 3 2+ 1 proposed
South Central Railway 2 1 1
South Eastern 1 2 1
Western 1 1 -

Details of meetings of DRUCC

Name of the Railway Number of meetings of DRUCC held in the year

2001 2002 2003 (till date)

Central 20 17 16+2 proposed
Eastern 16 14 13+1 proposed
Northern 21 20 22+1 proposed
North Eastern 10 8 8+2 proposed
Northeast Frontier 9 6 7+3 proposed
Southern 16 16 14 + 2 proposed
South Central Railway 11 8 9
South Eastern 17 19 17+2proposed
Western 14 14 18

Note: The details of the DRUCC meetings of the Divisions, which have been transferred to new zones have also been included in their parent railway`s figures.